GATEKEEPER Enterprise

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GateKeeper Proximity
Touchless PC Access for Users

Solution Overview

Your GateKeeper Proximity key auto-authenticates as soon you approach your workstation. All your web passwords and usernames will auto-fill with your presence.

PROXIMITY LOCK AND UNLOCK
Login and out seamlessly with your presence.

User Pains

- Typing passwords is archaic and a waste of time.
- Poor productivity (too much time wasted typing passwords and authenticating rather than focusing on their job).
- Too many helpdesk tickets for password help.
- Getting locked out of your computer for password issues.
- If you leave your PC unlocked, you risk information exposure.

User Benefits

- Regain valuable hours from every password issue.
- Eliminate the need to remember lengthy and complex.
- Reduce downtime from password issues.
- Stay compliant with password security policies automatically.

How to Set up your GateKeeper

1. Your admin may have already installed the GateKeeper Client application onto your computer. If not, make sure to download the **GateKeeper Client** software and connect your key.

2. Use a GateKeeper Halberd (hard token) or your phone (GateKeeper Trident app soft token) as your password key fob.

3. Plug in your USB sensor to your PC using extensions cords and wire manager clips to place them in the optimal positions.

A) Monitor placement   B) Desktop placement

Optimizing your GateKeeper Experience

After setting up your key fob, open your GateKeeper Client desktop application to adjust your lock and unlock range.
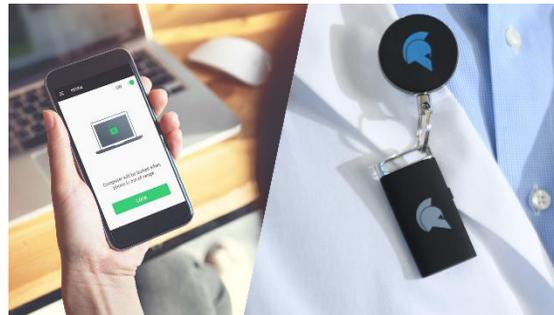
LOW	SIGNAL QUALITY	HIGH
	94%	

0 10 20 30 40 50 60 70 80 90 100

Login Methods

All login methods require the presence of your GateKeeper key. Choose your login method in the Client application.

1.	**Automatic**	Login with your presence.
2.	**Press Enter**	Press the Enter Key to login.
3.	**Touch**	Tap the USB sensor with your key.
4.	**PIN**	Type in your PIN to login.

Using GateKeeper

Just carry your GateKeeper key fob or your Android phone with you and all your passwords will auto-fill and PCs will auto-lock.

FAQs

1. What is included with a GateKeeper set?
2. How to set up your GateKeeper key fob.
3. How to set up USB Bluetooth sensors.
4. Use your Android phone to login to PC and websites.
5. How to automatically unlock computer.
6. How to set up touch unlock with GateKeeper.
7. Change lock and unlock settings.
8. How to login to websites without passwords.
9. What to do when a user forgets to bring their token?
10. Can I use my GateKeeper key at home?

Troubleshooting

Problem	Solution
PC locking while working	Reposition USB sensors.
PC locking too slowly	Click the button to lock.
PC unlocking too slowly	Adjust the unlock range.
PC not unlocking	Is your PIN number correct?
Got a new phone	Download Trident app again.
How to carry my key fob?	Direct line of sight to sensor.

Additional Resources

For customer references, user guides, and case studies, please visit our website at: https://gkaccess.com/resources/

GateKeeper Enterprise Overview
How to use your Halberd Guide
How to use your Workstation Kit Guide
GateKeeper Knowledge Base for Support

www.gkaccess.com