



GATEKEEPER

# Patients over Paperwork

Enhanced PC and EHR access workflow increases patient response times.



White Paper  
December 2021

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# INTRODUCTION

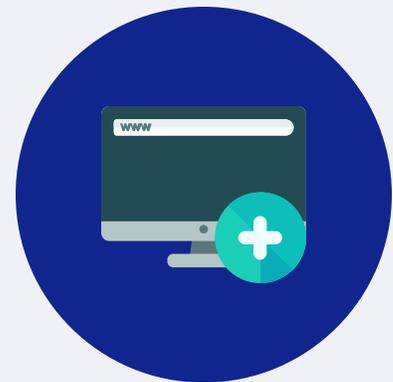
Doctors and nurses need every available second at their disposal. In the chaotic healthcare industry, seconds add up and can mean the difference between seeing 20 patients a day and 23. This means each clinician is able to increase the number of patients they saw in a day by 15% just by speeding up their password login process. How much time can be saved from the automating login and logout procedures?



**90% less time wasted logging in**, so doctors have more time to see more patients with faster response times.



**400% increase in EHR login speed to get ahead of schedule for once!** Better timeliness and patient schedule maintenance.



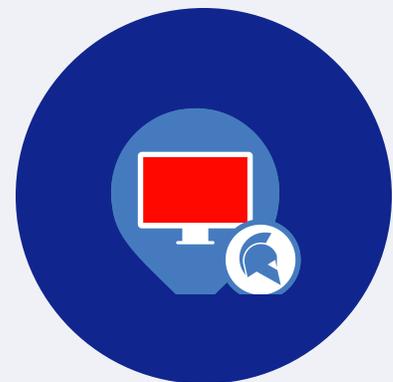
**Make logins pain-free and predictable.** See a patient, access what you need, quickly leave - no more unpredictability.



**60% reduction in password-related helpdesk tickets** means \$75 saved for every password incident avoided.



**Non-intrusive cyber security.** The medical industry is under attack. But security doesn't have to sacrifice convenience.



**100% of computers lock when unattended.** No risk of HIPAA violations and fines for unlocked and unattended PCs.

# 1. Improve Patient Throughput

"I am able to see more patients as a result of using GateKeeper."

~ Dr. Barney Truong



Provide more value to patients with quickdraw access to computers and EHRs. Increase patient throughput and quality:

- Reduce time patients spend in the operatory and improve turnover rate
- Analyze how long doctors and nurses are spending with each patient
- Better timeliness and response times
- No more annoying inactivity timeouts
- Enhanced staff performance
- Less administrative burdens and cost
- Time savings with every lock and unlock
- Increase patient satisfaction
- Better long-run, bottom-line performance
- Low total cost of ownership
- 100% ROI within 3-4 months

## Case Study Metrics:



**95 min.**  
Saved per day



**410%**  
Faster EHR login



**\$19,000**  
Saved /year



**100**  
Busy Physicians



**100%**  
Automated Lock



**120,000**  
Logins /year gone



# 2. Faster Patient Response Times

## Improve practice performance by removing tedious, repeated tasks.

Forgotten passwords, getting locked out of accounts, passwords changed, the last sessions is still logged in - there are countless chokepoints for slowdowns in healthcare workflows. Automate the login process.

- Login to your EHR faster and without typing passwords repeatedly
- PC auto-locks when clinicians leave
- Minimize IT costs and operational waste
- Fewer user interfaces to deal with to login
- HIPAA compliance made easy and automatic
- Sharp decline in password helpdesk tickets
- No more typing or memorizing passwords

**Stay focused on providing the best patient care. Significantly reduce clicks and time spent navigating from login to login. A simpler login (like unlocking a car) means better patient care and lower IT costs to the bottom-line. Move between patients faster with reduced access friction points and automated processes.**

Experience significant recurrent financial return from optimal reduction of latency points like time wasted logging in and risks associated with unlocked computers. Increase caregiver efficiency and rapidity with a guaranteed ROI solution.



### CASE STUDY



1

Type PIN For Token



2

PC Unlocks



3

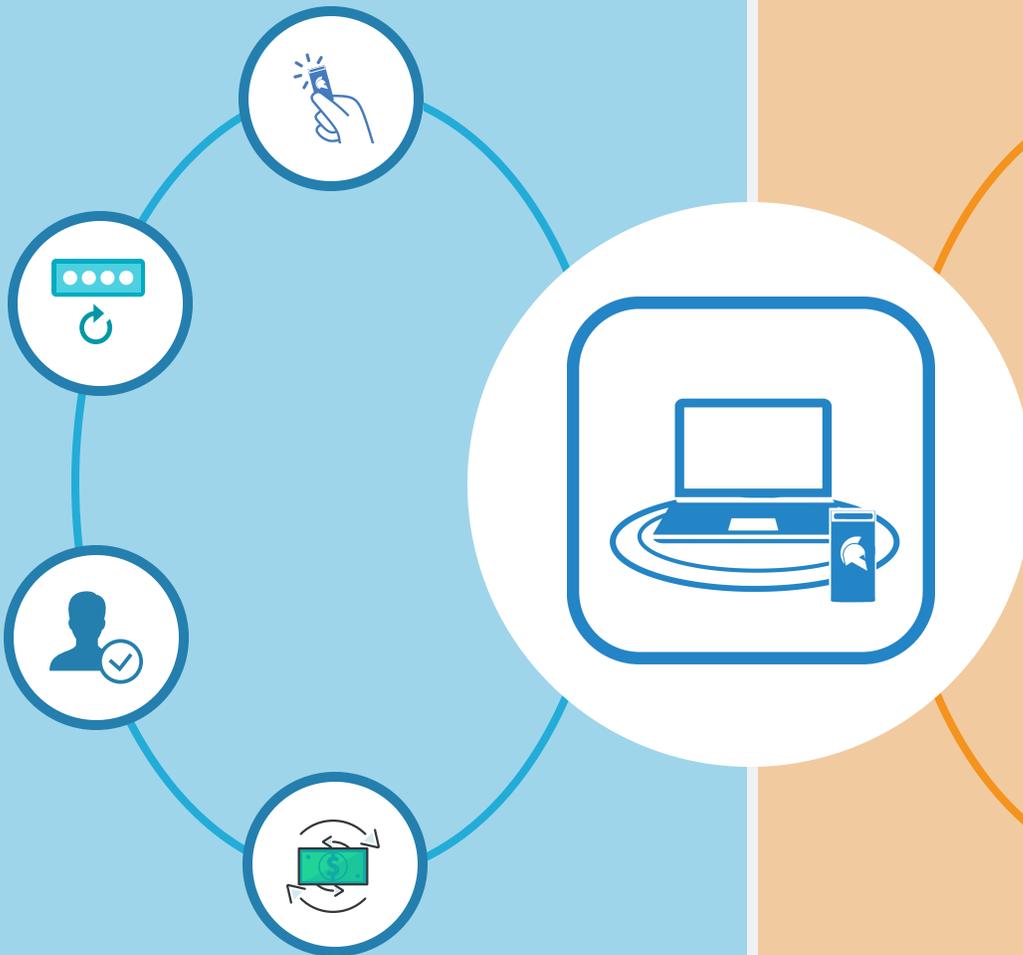
Walk Away From PC



4

PC Locks

# Stress-free workflow experience



## New, Faster Logins

No passwords to type or memorize.

- ✓ Instant access to PC, EHR, and web account passwords
- ✓ Passwords auto-fill - no time wasted during sessions
- ✓ Minimized disruption to patient service and stress-free workflow
- ✓ Money and time earned back with every login and logout



## Current, Slower Method

Many passwords to remember and type.

- ✗ Long PC, EHR, and web passwords to repeatedly type every few min.
- ✗ Accumulated downtime is bad - forgotten passwords, mistypes, etc.
- ✗ Stress for doctors and nurses while patients have to wait longer
- ✗ Poor turnover rates result in time wasted and money lost

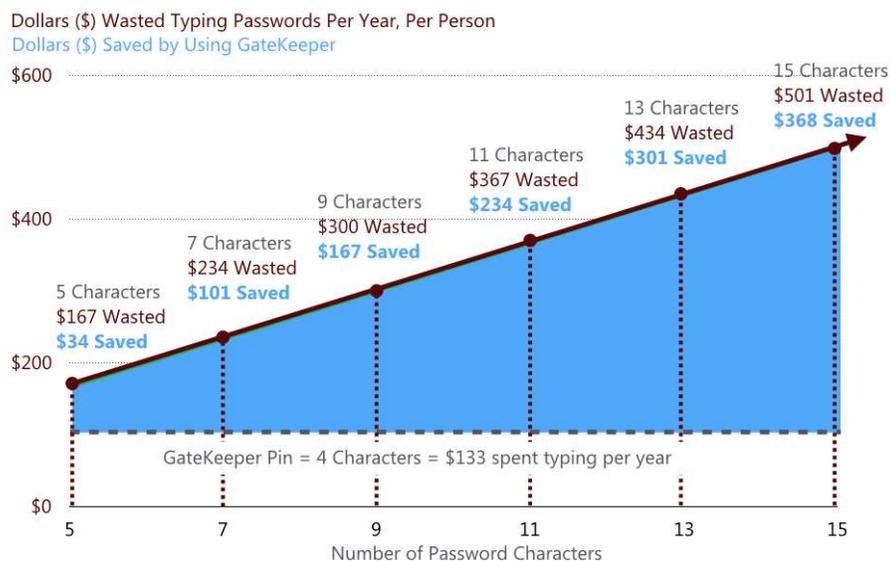
# 3. Keep Schedules On Time with Speed

Keep workflow predictable and fast to show patients that you're at the top of the game. Time is \$\$\$.

As owners, you can't expect everyone to have the same urgency and care that you would. Improve the bottom-line via automation. Big impact can have small starts.

1. Doctors and nurses adopt passwordless logins.
2. Patients have one of the fastest and positive visits ever.
3. Increased turnover speed also makes doctors more efficient.
4. Hospital gets positive reviews.
5. Patient referral volume goes up.
6. Employee experience skyrockets.
7. Bottom-line improves.

As password complexity increases, GateKeeper saves time & money wasted typing them.



source: Gatekeeper Password Time Calculator; based on average U.S. salary of Cybersecurity manager (Payscale)



"We simultaneously made it easier for providers and staff to move from workstation to workstation while implementing MFA and workstation auto lock to increase HIPAA compliance."

Nathan W.

Practice Manager

# 4. Your Time-Saving Partner

## Evolve your unique workflow needs alongside the GateKeeper roadmap.

Evolving access control methods can be better aligned with the needs of healthcare professionals. GateKeeper works closely with doctors and nurses to constantly find new ways of to improve patient care through speed of access and automating IT tasks.

- Reducing time spent on non-clinical work
- Utilizing proximity to enhance real-time tracking use cases for healthcare
- Optimizing access and permission needs to maximize time saved
- Reducing risks of critical data breaches to ensure uninterrupted operations
- Automating computer security compliance mandates to maintain focus
- Removing tedious tasks to memorize and manually repeat

### Real-Time Monitoring

One hospital uses GateKeeper tokens to track real-time events of when doctors and nurses last saw each patient.

1. Nurse Victoria sees Patient A at 8:15 AM in Room 1
2. Nurse leaves to see Patient B at 8:24 who is in Room 2
3. Attending physician arrives at room
4. Sees on the monitor of Patient A that Nurse Victoria was there from 8:15-8:24

With this real-time patient/caregiver tracking method, the hospital drastically increased efficiency of the caregivers.

**"It was in our budget and it has accomplished everything we were looking for. The customer service and engineering people have helped us design exactly what we need."**

Mark N.  
IT Director





GATEKEEPER

# ABOUT US

Assisting doctors and nurses to access their EHR and workstations at remarkable speeds. The GateKeeper handles as many password and computer security problems as possible. Revolutionizing how professionals access computers, websites, desktop applications, and other resources. We understand the needs of practices and hospitals. We're here to help doctors and nurses make the maximum use of their time. Our methods are thoroughly tested and verified by very happy clients.

Connect with us today to try a free trial of turbocharged logins!

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